

## Steps to create a GED.com account

**Your name on your account must exactly match your identification document that will be presented at the test centre. If your name does not match you will not be able to sit for your exam and you will not receive a refund.**

Please note that students are required to provide one valid form of identification.

- The ID must be government issued and non-expired.
- It must also include the student's name, date of birth, signature, and photograph.
- Students can provide more than one form of identification to meet the requirements above.

If the student does not provide the proper IDs, the student will **NOT** be allowed to test.

### Go to GED.com

You will need to click 'Don't have an account? Create one.'

Log In

**SIGN UP**

Fill in your email address and choose a password.

EMAIL

Please provide an answer.

PASSWORD



**SIGN UP**

Already have an account? [LOG IN](#)

Then you will need to fill in all the details and accept the policies on the following pages, as below.



## Create Account : Contact Information

Please provide the following information to get started.

Enter your name as it appears on your official identification.

**First Name**

Please provide an answer.

**Middle Name** *(optional)*

**Last Name**

**Date of Birth**

Some states have specific age requirements.

**Month**

**Day**

**Year**

**Mailing Address**

This will help us find your closest testing center.

**Country**

**Mailing Address 1**

**Mailing Address 2** *(optional)*

**City**

Keep filling in the survey with all the necessary information

South Africa falls under Other Countries. You will be asked if you are interested in attending GED Classes next, it is your choice which to answer.



## Create Account : Testing Location

Where do you plan to take the GED® test?

[Don't see the location you wanted?](#)

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Continue

**You can also request special concessions or an accommodation if you have a professionally diagnosed learning difficulty. See below**



## Create Account : Testing Accommodations

We provide modified testing under certain circumstances like for those with documented learning disabilities or impaired vision. To qualify, you will need to provide supporting documentation.

**Do you need modified testing (accommodations) for the day of your test?**

- ☐ Yes, I have a documented disability
- ☐ No

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After completing the survey, you get to a page labelled **MyGED<sup>®</sup> Dashboard**

The screenshot shows the MyGED Dashboard with the following elements:

- Navigation Bar:** GED TESTING SERVICE logo, Home, About the Test, Study, Test Tips, Where to Test, My Scores, and a SCHEDULE TEST button.
- Chat and Profile:** Chat and Profile icons in the top right corner.
- Dashboard Tabs:** Language Arts (selected), Science, Social Studies, and Math.
- Alert Section:** A yellow circle with an exclamation mark icon. Text: "You have an alert! Your account has an alert. This means you can't schedule your test right now. Alerts come from rules your state has for testing. Complete the steps needed to clear your alert and you'll be able to schedule." A blue button labeled "Clear my alert" is to the right.
- Study Options:**
  - Prep for Language Arts with GED Flash™:** Includes a description of the practice questions and a "Learn more" button.
  - Prove you're ready:** Includes a description of the GED Ready practice test and a "Take GED Ready®" button.
- Footer Banner:** "LEARN ONLINE WITH GED LIVE" and a "Get started" button with a right arrow.

If the screen says “You have an alert”, this is because you are under 18 and need a parent to sign a consent form.

If you are over 18, it will say “Start Scheduling” and you can continue through the online booking process.

Select the button that says “Start Scheduling” OR

Click “Clear my Alert” and download and print the form which must first be signed by both the parent and the candidate, scanned and emailed back to [Operations@GEDtestingservice.com](mailto:Operations@GEDtestingservice.com). **Make sure you use your full name as it appears on your identity document and on your newly created GED account when you do this.**

Within 24 hours you should receive an email stating that your age requirement has been approved. You can then log in to the website again, and start scheduling your test.

The screenshot shows the My Alerts page with the following elements:

- Navigation Bar:** GED TESTING SERVICE logo, Home, About the Test, Study, Test Tips, Where to Test, My Scores, and a SCHEDULE TEST button.
- Chat and Profile:** Chat and Profile icons in the top right corner.
- Alerts Section:** A blue bar with the text "06/13/2018 - Age" and a dropdown arrow.
- Status:** Open
- Alert Description:** "International Candidates are required to be 16 years or older to take the GED® test on computer. To clear your age alert, you must complete the Parental/Guardian Consent for the Candidate Rules Agreement and Non-disclosure Agreement, and have your parent and/or guardian sign the consent form."
- Instructions:** "Please follow the below steps to submit your Consent form:"
- Steps:**
  1. Click here to print and download the Consent form.
  2. Read and complete the form with your Parent and / or Guardian
  3. Sign the form and have your Parent/Guardian sign
  4. Scan the signed and completed form
  5. Email the form to: [Help@GEDTestingService.com](mailto:Help@GEDTestingService.com)
  6. You will receive a confirmation email within 24 hours verifying your form has been received. Please allow for 48-72 hours for processing and approval.
- Final Note:** "Upon approval by GED Testing Service, you will receive an email that the alert has been cleared, and notifying you that you can now schedule your GED® test."

## My Alerts

You have an alert and cannot schedule your test! To learn how to clear your alerts, click on the alert messages listed below.

06/13/2018 - Age

Status: Open

International Candidates are required to be 16 years or older to take the GED® test on computer. To clear your age alert, you must complete the Parental/Guardian Consent for the Candidate Rules Agreement and Non-disclosure Agreement, and have your parent and/or guardian sign the consent form:

Please follow the below steps to submit your Consent form:

1. Click here to print and download the Consent form.
2. Read and complete the form with your Parent and / or Guardian
3. Sign the form and have your Parent/Guardian sign
4. Scan the signed and completed form
5. Email the form to: [Help@GEDTestingService.com](mailto:Help@GEDTestingService.com)
6. You will receive a confirmation email within 24 hours verifying your form has been received. Please allow for 48-72 hours for processing and approval.

Upon approval by GED Testing Service, you will receive an email that the alert has been cleared, and notifying you that you can now schedule your GED® test.

Once you have received the email, you can login to your account again and it should tell you “Good news – you can schedule”, as shown below. Click on “Schedule Test”

The screenshot shows the GED Testing Service dashboard. At the top, there is a navigation bar with links: Home, About the Test, Study, Test Tips, Where to Test, My Scores, and a SCHEDULE TEST button. On the right, there are icons for Chat and Profile. The main content area is titled 'Dashboard' and features tabs for Language Arts, Science, Social Studies, and Math. A prominent message states 'Good news - you can schedule!' with a sub-message 'Your alert was cleared and now you can schedule this test.' and a 'Schedule test' button. Below this, there are two sections: 'Prep for Language Arts with GED Flash™' which offers practice questions, and 'Prove you're ready' which encourages taking the official practice test, GED Ready®. At the bottom, there is a banner for 'LEARN ONLINE WITH GED LIVE' and a 'Get started' button with a right arrow icon.

Once you start the process of scheduling your test/s you will have to go through the following steps:

- Answer questions about your school history, employment status, GED prep and reasons for taking the GED® tests.
- Verify your name and date of birth
- Answer the “Last Items” questions about your ethnicity. You do not have to fill in a Social Security number.

Now you go to the Test Scheduling System. It loads and then you see this screen:

The screenshot shows the 'Select Content Areas' screen for the GED\_INTL: GED® Test. The header includes the GED Testing Service logo and navigation links: My Order, Return to My GED™ Home, and Sign Out. The main heading is 'Select Content Areas' with the subtitle 'For: GED\_INTL: GED® Test'. A paragraph explains that users can select one or more content areas, with a 10-minute break between selections and no automatic lunch breaks. Below this is a table listing available content areas with their durations and prices.

Content Areas	Duration	Price
<input type="checkbox"/> RLA_INTL: GED® Test - Reasoning Through Language Arts	155 minutes	USD 60.00
<input type="checkbox"/> SCI_INTL: GED® Test - Science	95 minutes	USD 60.00
<input type="checkbox"/> MAT_INTL: GED® Test - Mathematical Reasoning	120 minutes	USD 60.00
<input type="checkbox"/> SOC_INTL: GED® Test - Social Studies	75 minutes	USD 60.00

### Select Content Areas:

Make sure it says GED\_INTL GED® Test under the title “Select Content Areas”

Read the text on this page carefully.

“Select the Content Areas you want to take during this appointment. To see the greatest number of available appointment times you may want to select one content area at a time. If you choose more than one content area for the same appointment, you will have a 10 minute break between each content area. Lunch breaks are not automatically scheduled so you will have to schedule separate appointments within the same day to allow for a lunch break.”

In other words, if you choose more than one content area, i.e. more than one test for the same appointment, the two tests will be scheduled back-to-back with only a ten minute break between them. However, if you wish to write them on the same day, but with a longer break between them, then you need to make two separate bookings. Then do not select two or more at this time, but book and pay for each test one by one. Select one test and proceed.

**Test Centre Search** – on this page, all the test centres near the address which you provided on your account will be listed and indicated on a map. Select the one you prefer, click on the link that says “Get Directions” and print it. Click “Next”

**Choose Appointment** – a calendar will be displayed showing available test dates in blue highlighting. Select the day that suits you (there is a dropdown box that lists them all) and then choose from the available starting times which will be listed below the calendar.

At most test centres, the GED® tests can only be written on certain days of the week, for example on Tuesdays and Thursdays.

**My Order** – check that all the details on this page are correct, before you “Proceed to Checkout”

**Checkout Step 1:** Confirm personal information. Your name must exactly match your identification that is presented at the test center. If your name does not match you will not be able to sit for your exam and you will not receive a refund.

**Checkout Step 2:** Agree to policies

**Checkout Step 3:** Enter your credit card payment details

**Checkout Step 4:** Submit Order (NOW YOUR PAYMENT WILL BE PROCESSED)

**Checkout Step 5:** Receipt – print it out for your records. An email confirmation will also be sent to your email address.

### To Reschedule:

Should you wish to reschedule or cancel your test, you can login again at a later stage and click on the Reschedule button on your Dashboard.

You have to reschedule your test at least 24 hours or more before your scheduled test or else your money will not be refunded.

### On the Test Day:

You need to arrive at your test venue at least 30 minutes before the scheduled test start time. If you are not there 15 minutes before the test you may not be permitted to write the test and you will lose your money.

You need to take an ID document containing a photo as identification and your signature with you. e.g. A South African ID book, Passport, Smart ID. A birth certificate will not be accepted.

You do not need to take any pens or paper. A white board and marker and an onscreen calculator will be provided when necessary. You may not take your cellphone into the exam room, so have someone take care of all your personal belongings while you are writing the test.

**To book your next test** the process will be slightly shorter. When you login again you will be able to start from the Dashboard and “Schedule a Test” without repeating all the previous steps.